



Help to support your personal lines customers

While ARAG is focussed on supporting all our policyholders during these exceptional times, we are conscious that the coronavirus pandemic is presenting enormous challenges for many people, from job insecurity to contract issues.

We want to provide whatever assistance we can to help your customers to navigate these uncharted waters, here is a brief summary of the support that is available.

Legal cover

We can help your customers with unexpected legal issues;

- **Employment issues such as redundancy or unfair dismissal**
- **Disputes over the purchase of goods or services**
- **A dispute with a neighbour**
- **A claim for injury or death**
- **A formal enquiry into personal tax affairs**
- **Identity theft**

Helpline Assistance

Our legal advice helpline is available 24 hours a day, 365 days a year, providing advice on any personal legal matters.

Latest legal news

<https://www.arag.co.uk/news-press/>

ARAG's legal services website

We offer access to an online service for downloading legal documents, letters and formal notices, such as wills, consumer dispute letters, identity theft recovery, power of attorney and much more.

[Click here to access](#)