



How Legal Expenses Insurance helps your business customers

While we are focussed on supporting all our policyholders during these exceptional times, we are conscious that the coronavirus pandemic is presenting enormous challenges for anyone running a business.

We want to provide whatever assistance we can to help them to navigate these uncharted waters, here is a brief summary of the support that is available.

Legal cover

We can help with unexpected legal issues, such as;

- Where expert legal advice is needed quickly
- A dispute with an employee escalates and can't be resolved
- A notice of an enquiry into the tax returns of the business is received or there is a dispute about compliance with regulations
- A Health & Safety problem that ends with enforcement actions
- Damage, nuisance or trespass affects the business premises
- The business attracts adverse publicity

Helpline Assistance

Another ARAG resource that our commercial policyholders are finding invaluable at the moment is our legal advice and counselling helplines which are available 24 hours a day seven days a week.

Legal advice and tax helplines

They can call our legal advice helpline and get immediate advice on all legal problems affecting their business. They can also obtain tax related advice from our tax helpline or use our counselling assistance helpline which also is available to their employees and their families.

Legal advice on business matters within UK and EU law, 24 hours a day, 365 days of the year	0344 571 7978
Redundancy assistance, 9am to 5pm weekdays	0330 303 1955
UK tax advice, 9am to 5pm weekdays	0344 571 7978
Counselling service	0333 000 2082

Legal News

We offer regularly updated legal news on a range of subjects from financial assistance to employment and tax.

<https://www.arag.co.uk/news-press/>

We have a comprehensive set of Employment FAQs:

[Click here to visit our page](#)

ARAG's legal services website

Our Business Legal Services website offers a huge resource to any business, with an extensive law guide and document building tools with which can be used to create a range of legal documents including HR notices, health and safety information, and debt recovery letters. The site is updated regularly and more content regarding furloughed employees and those working from home has recently been added. They can use the service by going to www.araglegal.secureclient.co.uk and completing the simple registration process using this voucher code X1232KC79BB5.

What does your policy cover

We have a short animation that will explain the cover we provide to your business customers, to watch it please click here https://www.youtube.com/watch?v=mhX2I_xkUaU