



How Legal Expenses Insurance can help your business customers

While we are focussed on supporting all of our policyholders, we are conscious that the coronavirus pandemic is presenting enormous challenges for anyone running a business.

We want to provide whatever assistance we can to help them to navigate these uncharted waters.

Here is a brief summary of the support that is available.

Legal cover

We can help with unexpected legal issues, such as:

- Where expert legal advice is needed quickly
- A dispute with an employee escalates and can't be resolved
- A notice of an enquiry into the tax returns of the business is received or there is a dispute about compliance with regulations
- A Health & Safety problem that ends with enforcement actions
- Damage, nuisance or trespass affects the business premises
- The business attracts adverse publicity

Helplines and legal advice

Other ARAG resources that our business policyholders have immediate access to are our legal advice and counselling helplines which are available 24 hours a day, seven days a week.

Any client with a commercial legal protection policy can call our legal advice helpline and get immediate advice on all legal problems affecting their business. They can also obtain tax related advice from our tax helpline or use our counselling assistance helpline which also is available to their employees and their families.

Legal News

We offer regularly updated legal news on a range of subjects from financial assistance to employment and tax.

<https://www.arag.co.uk/news-press/>

We have a comprehensive set of Employment Frequently Asked Questions.

<https://www.arag.co.uk/news-press/covid-19/employment-faqs/>

ARAG's legal services website

Our Business Legal Services website offers a huge resource to any business, with an extensive law guide and document building tools with which can be used to create a range of legal documents including HR notices, health and safety information, and debt recovery letters. The site is updated regularly and more content regarding furloughed employees and those working from home has recently been added. Business policyholders can use the service by going to www.araglegal.secureclient.co.uk and registering with a voucher code that is supplied on the policy wording.

What does your policy cover?

We have a short animation that will explain the cover we provide to your business customers.

https://www.youtube.com/watch?v=mhX2I_xkUaU